

Terms and conditions of ADITUS GmbH for the purchase of tickets via the ticket shop

ADITUS GmbH

Dokument: Terms and conditions of ADITUS GmbH for the purchase of tickets via the ticket shop

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ADITUS GmbH
Straße der Nationen 5
30539 Hannover

Projektvertraulich!

Nicht zur Weitergabe an Dritte

Project confidential!

Not for disclosure to third parties



ADITUS GmbH is the ticket seller for the events presented on this platform, but **not the organiser**. The event organiser is responsible for the execution of the event. When ordering a ticket, customers also enter into a contractual relationship with the organiser. Customers can find all important information about their event visit in the organiser's general terms and conditions.

1 Preamble

These terms and conditions govern the sale of tickets for events via the online shop of ADITUS GmbH (hereinafter referred to as 'ADITUS') to the customer.

1. Scope of application

These terms and conditions apply exclusively to all contracts concluded with the customer for the purchase of tickets and redemption of vouchers via the respective online shop.

ADITUS reserves the right to change these terms and conditions at any time.

By placing an order, the customer recognises the terms and conditions as binding and exclusively as the basis for the contract. Deviating terms and conditions of the customer have no legal effect.

2. Conclusion of contract

By placing an order, the customer submits a binding offer to purchase the tickets ordered.

The contract is concluded when ADITUS confirms the customer's order. The confirmation is usually sent by e-mail.

3. Terms of delivery and dispatch / cancellation of tickets

After a successful booking, the tickets will be made available to the customer in digital form.

The customer is obliged to check the tickets immediately after receiving the order confirmation to ensure that all data has been entered correctly and is complete.

The purchase is binding upon receipt of the order confirmation. In principle, there is no right of return or refund for tickets ordered.

4. Personalisation and resale of tickets

In the case of an event for which the tickets must be personalised, registration is required at the time of purchase.

The customer is generally not authorised to resell tickets purchased from ADITUS or to modify or reproduce them.

Tickets that have been purchased illegally do not entitle the customer to enter the event.

ADITUS reserves the right to block these tickets and to refuse access to the event site, as well as to claim damages.

5. Right of cancellation

If you are a consumer within the meaning of § 13 BGB, you have a basic right of cancellation of 14 days. Please note that the tickets will be blocked after a successful cancellation.

The ticket price paid will be refunded by ADITUS immediately, but within 14 days at the latest.

The refund will be made via the transaction you selected when purchasing the ticket. In this case, there are no fees for you as a consumer.

Please send your cancellation notice to:

ADITUS GmbH, Straße der Nationen 5, Tel.: + 49 511 866557-30, E-Mail: info@aditus.de

6. Data protection

ADITUS processes personal data as part of the sale of tickets in compliance with the currently applicable data protection regulations.

The privacy policy and further information can be found on our homepage under the following link: <https://www.aditus.com/data-protection/>

7. Change and cancellation

The organiser may change or cancel the event. In the event of a change or cancellation of the event, the organiser will inform the customer immediately.

In the event of a change or cancellation of the event, the customer is entitled to a refund of the ticket price by ADITUS.

8. Liability and warranty

ADITUS is liable for damages suffered by the customer:

Unlimited, if these are due to intentional or grossly negligent behaviour.

In the event of a slightly negligent breach of essential contractual obligations (cardinal obligations), liability shall be limited to the direct damage typical for the contract and

foreseeable at the time of conclusion of the contract. This also applies to breaches of duty by legal representatives or vicarious agents.

Liability for culpable injury to life, health or limb remains unaffected by this limitation of liability. ADITUS accepts no liability for the functionality of the ticket shop.

9. Prices and terms of payment

The purchase price is due immediately upon conclusion of the contract. The tickets remain the property of ADITUS until full payment has been received. An invoice will be sent as a PDF file together with the confirmation notification by e-mail.

Payment can be made by credit card (VISA, Mastercard) or PayPal.

In the event of a return debit note or a subsequently disputed payment, the tickets will become invalid. The prices displayed in the ticket shop are subject to change at any time.

If you have any questions about payment, payment terms or the invoice, please contact ADITUS.

10. Dispute resolution

As an online retailer, we are obliged to draw your attention to the European Commission's Online Dispute Resolution (ODR) platform: <http://ec.europa.eu/consumers/odr/>

The platform is used for the out-of-court settlement of disputes arising from online purchases and services in which a consumer is involved.

ADITUS is not obliged and not willing to participate in a dispute resolution procedure before a consumer arbitration board.

11. Final provisions

Should one or more provisions of this contract be or become invalid in whole or in part, the remaining provisions of the contract shall remain valid.

The invalid provisions shall be replaced by provisions that come closest to the purpose intended by the contracting parties.

The law of the Federal Republic of Germany shall apply exclusively. The UN Convention on Contracts for the International Sale of Goods is excluded

In the event of contradictions between language versions of the terms and conditions, the German version shall take precedence.

The place of fulfilment is Hanover.